

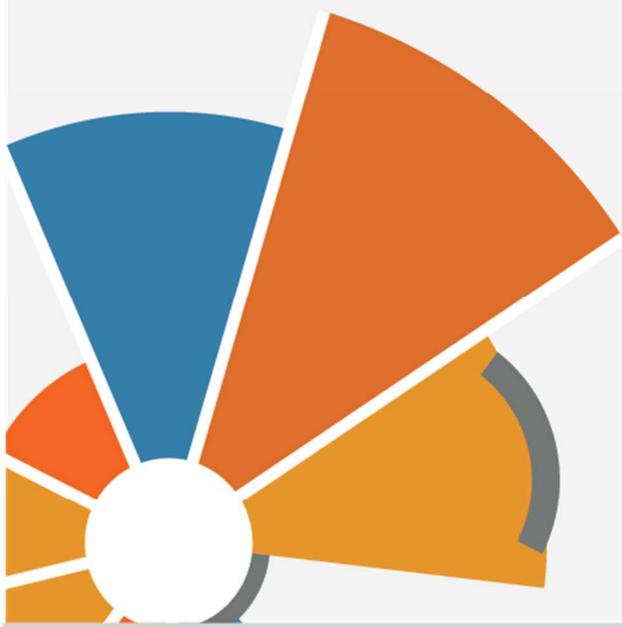


2018

Annual Conference of the
**EUROPEAN GROUP FOR
PUBLIC ADMINISTRATION**

LAUSANNE | SWITZERLAND | 5-7 SEPTEMBER 2018
PhD SYMPOSIUM | 3-4 SEPTEMBER 2018

CALL FOR PAPERS



EGPA Permanent Study Group XV on: Public Administration, Technology and Innovation

Digital Transformation and Disruptive Innovation in the Public Sector

CALL FOR PAPERS

This year, the PSG XV on Public Administration, Technology and Innovation (PATI) initiates a new research stream on ***Digital Transformation and Disruptive Innovation in the Public Sector*** at EGPA. Digital transformation occurs when public administrations are willing to not only move from analog to digital service delivery, but engage in full stack revisions of policies and administrative acts in order to revise the way that services are co-designed and delivered. Oftentimes, it is necessary to disrupt the status quo and the standard operating procedures by experimenting and iterating with technologies that are not part of the standard toolkit of government, as well as with agile methods that allow for co-design and co-creation of services with the users in mind. The goal of digital transformation is to move toward more agile and responsive government interactions.

Importantly, technological advances and digital transformation do not come with blueprints for how organizations should or will adapt them. Some organizations opt for conscious, top-down and holistic planning and implementation of digital transformation, whereas other organizations favor more experimental and bottom-up approaches. In addition, public sector organizations pursue different strategies to sense new opportunities emerging from digital technologies, to seize the new technologies and maintain the new routines emerging from the adoption of these new technologies. Yet, little is still known why and how public sector organizations go about digital transformation, and what are the wider consequences.

We are inviting conceptual and empirical papers as well as practitioner presentations that cover among others the following aspects of public sector digital transformation and innovation:

- ✓ The use of open and big data in different phases of public policy processes (planning, design, delivery and evaluation of public policies and services);
- ✓ Use of different digital tools and methods for engaging particular segments of society (e.g. youth, elderly, hackers, migrants, local communities, digital nomads) in public policy processes (planning, design, delivery and evaluation of public policies and services);

- ✓ The role of technologies and open data in co-creation and co-production of public services;
- ✓ Organizational and institutional capabilities and prerequisites for initiating and implementing digital innovation in public sector;
- ✓ The role of strategic design and collaborative practices in fostering digital transformations:
- ✓ Organizational change and development initiated by digital transformation projects;
- ✓ Mechanisms that drive the speed, sophistication and direction of digital transformations;
- ✓ Materialization of digital transformation through changes in tasks, routines, decision-making rules, management styles, coordination practices, internal and external relationships and organizational structures.

Our PSG is open to:

- ✓ research that focus on both successful and failed cases of digital transformation and innovation in the public sector;
- ✓ PhD students to present their research (even if they participate also in the PhD Symposium of EGPA);
- ✓ ongoing and future H2020 projects of ICT in public sector to introduce and showcase their key deliverables (technical solutions, new models and methods, comparative studies etc.).

The group plans to develop either a special issues or edited book on Digital Transformation and Disruptive Innovation in the Public Sector to be published in a leading outlet either based on 2018 or 2018 and 2019 EGPA presentations

For queries and further information, please contact Dr. Erkki Karo, erkki.karo@ttu.ee.

Key Deadlines

- ✓ Proposals should be uploaded through the submission website by April 18,2018
- ✓ Deadline for decision and selection of the accepted papers by the co-chairs: and notification to the Authors : May 9, 2018
- ✓ Deadline for submitting the complete papers: August 16, 2018

Practicalities

Please submit your abstract online through the Conference Website www.egpa-conference2018.org or directly through Conference Management System: <https://www.conftool.com/egpa2018>

Practical information on the EGPA 2018 conference can be found at: www.egpa-conference2018.org

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EGPA Policy Paper on European Governance – Please note that all authors with accepted papers can submit a proposal for an EGPA Policy Paper. For more information, please contact Dr. Fabienne Maron